

Exciting opportunity to join Nairn Sports Club

Sports Club Supervisor

35 hours per week

As a Sports Club Supervisor, you will be the first point of contact for members and non- members ensuring an exceptional customer experience is delivered at all times.

Responsibilities include: Interacting with customers, the use of software for joining members, booking activities. Customer Safety and ensuring people follow procedure through their time in the facility. Cleaning all areas of the club along with outdoor maintenance.

To be successful in this role, you must be able to multitask effectively whilst delivering excellent customer service.

Key skills: Ability to work under pressure and using own initiative. The perfect candidate would have an outgoing personality, excellent customer service and communication skills. A good level of computer literacy. The ability to work on their own and as part of a team.

This role will involve shifts that include working at weekends and evenings. Applicant must be flexible in regards to shift patterns.

Previous experience of a customer service based role is preferred, however, full training will be given to the right candidate.

Starting salary £18,655 that will be increased after probationary period of 6 months.

With future increases based on performance/length of time in job

Please send your CV and covering email to : secretarynairnsportsclub@yahoo.com

Closing date: 11.10.21

<https://www.nairnsportsclub.com/>